



Dear Client,

First, I would like to thank you for being interested in our technology and for contacting our representative Quantum Universe Europe.

It has come to our attention that we have been accused of selling illegal software and device.

As the manufacturer of the SCIO and QUEST9 devices I would like to make the following statement:

It's been over ten years since we are working with Quantum Universe Europe, now at Mandely Kft., before that with our previous company Maitreya Kft. They have always been loyal and ethical and followed the rules and regulations of our companies. They have always been selling our systems, which includes both software and hardware. They have the rights to use Mandelay Kft's European Trademarks for SCIO, EDUCTOR and QUEST 9.

On the link below you can find all the trademarks Mandelay Kft owns, including SCIO, EDUCTOR, QUEST 9 word marks. <https://euipo.europa.eu/eSearch/#details/owners/524291>

And here is where I would like to explain what the difference between a Word Mark and a Figurative Mark is:

WORD MARK: A word mark consists exclusively of words or letters, numerals, other standard typographic characters, or a combination thereof that can be typed

FIGURATIVE MARK: It is a trademark where non-standard characters, stylisation or layout, or a graphic feature or a color are used, including marks that consist exclusively of figurative elements.

A Figurative Mark can only be used as the "figure" not as any wording.

The reason why it was important for me to explain this, because our accuser only has "Figurative Mark"

Regarding our devices, we completely refute the accusations of our devices being fake and non-functional. Please find on the link below oscilloscope tests of our devices:

<https://www.youtube.com/watch?v=svtBux3WlBw>

<https://www.youtube.com/watch?v=2uPzxiG93aQ>

<https://www.youtube.com/watch?v=z4Mrrg0S6Os>

Regarding Vicente Amodio Merola and his company Dosca cosmetics, he has never been the representative of Mandelay Kft, and his cooperation with our previous company Maitreya Kft, has been terminated in 2009 because he did not meet our company's business standards.

We apologize for the confusion that has been caused by others and hope this letter will help you to have a clearer picture and will make the right choice that is the best for you.

We are here to give you the best service and support and this is what our Partners do every day.

If you would have any further questions or have any doubts, please feel free to contact our office for further clarification.

Kind Regards

Ibolya Bodzsar

Broker Relations Manager

Mandelay Kft.